



OUR SERVICES

One Source for Services Anywhere

Members of the Global Presence Alliance have similar areas of expertise, certifications and service capabilities. One leading organization provides oversight and customer management, while all of the members work together to deliver global solutions.

GPA members are friends and peers who share best practices and follow common protocols. **Services that can be delivered to customers on a global scale include:**

STRATEGY/DESIGN

- Consulting/Needs Assessment
- Global Standards for Video & AV Assets
- Infrastructure/System Design

PROCUREMENT

- Multi-National Procurement
- Administration of Global Agreements

CUSTOM PROGRAMMING

- Control Systems
- System Programming

INSTALLATION/CONFIGURATION

- Rack Configuration & Commissioning
- Installation & Integration

SERVICE AGREEMENTS

- Regional & Global SLA's
- Field Services
- Onsite Support
- Remote Support

ADOPTION/REPORTING

- Training (Classroom, Cloud)
- Enterprise Management
- Adoption Strategies
- Asset Management/Reporting